

**Recommendations included in the Ombudsman's 2022 Annual Report on the
Protection of Human Rights in the Republic of Azerbaijan:**

- To amend the relevant provisions of the Criminal Execution Code of the Republic of Azerbaijan to ensure that intercity phone communication charges are covered by the state budget;
- To establish the legal right to additional phone communication for persons sentenced to a certain period of detention and life imprisonment to contact the 98 Ombudsman's Call Center, along with the right granted to them to communicate by phone as provided by legislation, with the aim of ensuring the accessibility to the Ombudsman's Office and the more effective protection of their rights, within the powers established by the Constitutional Law;
- To train specialists in psychology with a specialization in "penitentiary psychologist" in higher education institutions that offer education in this field in order to improve psychological support in penitentiary institutions and meet the need for professional psychologists with the ability to work with convicts;
- To adopt a targeted program titled "Rehabilitation and Socialization of Prisoners in Penitentiary Institutions" in penitentiary facilities for the rehabilitation, personal development, and successful reintegration into society after release;
- To revise and re-adopt the "Rules on Medical Certification of Prisoners with Severe Illnesses that Impede the Serving of Sentences," which was approved by the Decision No. 4-N of the Collegium of the Ministry of Justice of 29 November 2011 with the aim of improving the mechanism related to the placement of prisoners suffering from mental illnesses or experiencing significant changes in their mental health during their imprisonment, in psychiatric institutions;