

**Recommendations included in the Ombudsman's 2020 Annual Report on the
Protection of Human Rights in the Republic of Azerbaijan:**

- To adopt the corresponding program on "Rehabilitation and Socialization of Prisoners in Penitentiary Institutions" in order to rehabilitate of convicts in penitentiary institutions, develop their personality and reintegrate them into society after release;
- Bearing in mind the positive effect of videocalls between the prisoner and his relatives on their correctional process by strengthening their relationships, saving transportation costs for the meeting (particularly for those who live far away), the importance in preventing the entry of the prohibited items into the facility, and international experience of communicating through video, which is widely used in other countries, the Ombudsman recommends making an addition pertaining to the provision of videocalls for those who cannot come for a short-term visit to the Code of Execution of Punishments of Azerbaijan;
- To develop a mechanism for ensuring the participation of persons serving sentences in penitentiary institutions in the university entrance exams and, therefore, to make an apropos addition to the Code of Execution of Punishments of the Republic of Azerbaijan, considering the rules of the UN Standard Minimum Rules for the Treatment of Prisoners, specifying the provision of the further education of all prisoners capable of profiting thereby, as well as conditions that are created for the participation of detainees in the Correctional Facility of the Penitentiary Service in the final exams;